

CORPORATE AFFAIRS COMMISSION



PUBLIC NOTICE

In furtherance of our commitment to uninterrupted service delivery, the Registrar-General has approved the immediate opening of the Commission's office in Zone 5, Abuja, to receive manual complaints and provide on-the-spot resolutions to customers' complaints and challenges.

To ensure effective handling of all matters, representatives from the following operational departments and unit have been deployed and adequately equipped to promptly attend to issues:

- Registry Department
- Incorporated Trustees Department
- Consent Unit
- ICT Department
- Compliance Department

These officers have been mandated to resolve complaints instantly, except in cases requiring additional procedural actions. This stop gap measure shall remain operational until full stabilization of the Intelligent Company Registration Portal (ICRP) is achieved.

Esteemed customers should please note that all other established channels for complaints, i.e., email and the call center, remain fully functional.

While arrangements are underway to extend similar measures to all Zonal Offices across the Federation, the Commission remains committed to ensuring that customers have adequate avenues to channel their complaints and receive timely resolutions.

Signed:

Management,

18th November 2025.

.... Committed to Prompt and Efficient Service.